QUESTIONS & ANSWERS

2024 Labcorp Employer Services (LES) flu vaccination program

1. How can Labcorp help me this flu season?

A: A dedicated client success manager will work with you to plan, coordinate and manage a successful flu campaign. LES takes care of all the details: promotional materials, a scheduling tool and reporting.

What type of flu vaccines will be available for the 2024-2025 season?

A: LES offers the standard trivalent thimerosal-free vaccine via a pre-filled syringe. A trivalent influenza (flu) vaccine is designed to protect against three different flu viruses, including two influenza A viruses and one influenza B virus.¹

3. Can pregnant or breastfeeding women be vaccinated?

A: Yes, you may receive a seasonal influenza vaccine if you are pregnant. However, LES recommends that you consult with your primary care provider (PCP) first.

4. Who is the vaccine available to?

A: LES offers a vaccine for those 18 years and older and a specific vaccine formulated for those 65 and older. Currently, the CDC does not recommend the use of any one flu vaccine over another except among people 65 years and older.

5. How does Labcorp staff its clinics?

A: Our on-site vaccinator team is comprised of RNs, LPNs and other appropriately credentialed healthcare professionals. All staff licenses and certifications are carefully vetted. Staff receive in-depth and ongoing training to ensure compliance and drive participant satisfaction.

6. How long should the flu clinic last?

A: Labcorp can administer 15-18 shots per hour, per nurse. For example, if you expect 50 participants, your event should last three hours. LES will help you determine the time, staff and set-up that best fits your workforce.

7. Who handles registration?

A: LES coordinates the scheduling as part of the on-site flu event offering. Online, paper and telephonic appointment registration options are available.

8. Do employees need to sign up for flu shots?

A: Appointment registration is recommended for employees to provide a smooth event and to plan for adequate flu staff, vaccine and supplies. Walk-ins are accepted as time and supplies allow. Our new on-site process streamlines check-in for both walk-ins and scheduled appointments, minimizing wait times and improving the employee experience.

9. What about employees who cannot attend an on-site flu clinic?

A: LES offers a flu voucher program, which is a convenient and cost-effective alternative to on-site clinics. Vouchers may be redeemed at any designated Walgreens nationwide (except North Dakota).

10. Is the same vaccine type available through the retail partners?

A: Yes, the trivalent vaccine is available at on-site flu clinics and retail partners.

11. Are appointments necessary with retail partners?

A: While appointments are not required, they are highly encouraged. Participants can schedule an appointment with our retail partner.

12. Are there any set-up fees or minimums for the flu voucher program?

A: No.

13. How will I be charged for the flu voucher program?

A: You will be invoiced for only the vouchers used (i.e., flu vaccines given).

14. How much lead time is needed to set up my flu program?

A: For on-site flu clinics, at least 6 weeks are required for implementation, event scheduling and promotion.

For the retail flu voucher program, a minimum of 4 weeks is recommended.

Reference

1. Centers for Disease Control and Prevention. Trivalent influenza vaccine. Cdc.gov. Updated March 14, 2024. Accessed March 28, 2024. https://www.cdc.gov/flu/prevent/trivalent.htm.

