Add-On Test

This feature provides online access to request add-on tests to an existing order. When the add-on test request is submitted, a Labcorp customer service agent will accept or reject the request based on the specimen type required, the specimen age and the remaining volume. Add-on test requests are accessible from **Results Search**, **Results Inbox** and the **Result Detail** page.

1. From Results Search or Results Inbox

    If an accession is eligible for additional testing, an Add link will display in the Add-On Test column of the Results Search and Results Inbox tables.

    Click the **Add** link to start a request. If an add-on test cannot be requested online, a message will display with instructions for calling Labcorp for the request.

2. From the Result Detail page

Ⓐ An **Add-On Test** button will display on the Result Detail page if an accession is eligible for adding on a test.

Ⓑ Click the **View Details** link to display existing add-on requests for the order.

    Note: The **View Details** link is available on the Add-On Test and Result Detail pages. Be sure to check for existing add-on requests, as duplicate test requests on the same order are not allowed.

3. Request an add-on test

The Add-On Test page will display after clicking the **Add** link on the Results Search or Results Inbox page or the **Add-On Test** button from the Results Detail page.

A Review the original order information (including specimens that were received for the order).

B View details of existing add-on requests if applicable.

C Add one or more tests or panels.

D Add one or more diagnosis codes or click Use Original DX to enter the diagnosis codes from the original order.

E Provide a point of contact for any follow-up questions about the request.

F Click **Submit Request.**

Add-On Test

Dashboard > Results Search > Add-On Test

Request Add-On Test   * Indicates Required Field

Anyname, Patient

Patient ID1/MRN: Date of Birth: 01/01/2001 (Age 22 Years)   Gender: Female

Original Order Information **A**   ^

Accession #:	Account:	Add-On Requests (1):
20000000000	01234567 - Account Name	**B** **View Details**
Control #1:	Ordering Provider:	
L2000000123	A, Provider	
Control #2:	Collection Date:	Bill Method:
L0000000000	10/12/2023	Client Bill
Test & Panels (2):	Diagnosis (1):	Received Specimen Details (2):
102525 - Hgb A1c with eAG Estimation	**Z00.00** - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION	1 Room Temperature Lavender Top (EDTA)
977481 - NTI Serum Gel Tube	WITHOUT ABNORMAL FINDINGS	1 Room Temperature Serum Gel Tube

Add-On Test & Panels **C**

Add Test *   Picklist

🔍 Enter Test Number or Test Name   Search for or Select a Picklist   ⌄

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Add-On Diagnosis **D**

Add Diagnosis   Picklist

🔍 Enter Diagnosis Code or Name | Use Original DX | Search for or Select a Picklist   ⌄

The Ordering physician must always determine, for the specific date of service, the appropriate diagnosis codes based on the patient's signs and symptoms.

Point Of Contact **E**   ^

Who should we contact if we have questions about this request?

Name *   Contact Method *   Email Address *

Anyname   ● Email Address ○ Phone Number   Emailaddress@anyname.com

Notice: Results for added tests may not file into EHR systems that do not accept unsolicited results.

Cancel   **F**   **Submit Request**

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4. After submitting your request

When the add-on test request is submitted, a Labcorp customer service agent will review the request to validate the specimen type required, the specimen age and the remaining volume.

If the request is accepted, the lab will be notified to perform the added tests. Final acceptance is subject to verification in the lab.

If the request is rejected, a new accession will be created for the patient and reported with a problem code to indicate why the test can't be added.

Note: Users can view the request status in Link by clicking **View Details** on the Result Detail page for the original accession. If you need to edit or cancel an add-on test request, contact Labcorp at 855-LABCORP (855-522-2677).

5. Additional notes

Picklists: Test Code and Diagnosis Code Picklists are valuable tools that can be used to make add-on test requests easier.

Create a picklist for an account using the **Manage Orders: Manage Picklists** option on the Link dashboard. Consult the Picklists Quick Reference Guide for more information on how this feature works.

Add-On Test & Panels

Add Test *

| 🔍 Enter Test Number or Test Name |

Picklist

| Search for or Select a Picklist ⌄ |

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Add-On Diagnosis

Add Diagnosis

| 🔍 Enter Diagnosis Code or Name | | **Use Original DX** |

Picklist

| Search for or Select a Picklist ⌄ |

The Ordering physician must always determine, for the specific date of service, the appropriate diagnosis codes based on the patient's signs and symptoms.

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Specimen Requirements: When adding tests, specimen requirements for the added tests must match the specimens received for the original order.

(A) Click the **How to Resolve** link for a mismatched test to learn more on how to fix the issue.

(B) Click the test name to review specimen requirements for a selected test.

Add-On Test

Dashboard > Results Search > Result Detail > Add-On Test

Request Add-On Test   * Indicates Required Field

Addon, Demo

Patient ID1/MRN: Date of Birth: 01/01/2001 (Age 22 Years)   Gender: Female

Original Order Information

Accession #:	Account:	Add-On Requests (1):
00000236547	00000001	**View Details**
Control #1:	Ordering Provider:	
L2300000000	A , Provider	
Control #2:	Collection Date:	Bill Method:
L2300000000	10/23/2023	Client Bill

Test & Panels (2):	Diagnosis (1):	Received Specimen Details (2):
005009 - CBC With Differential/Platelet	**Z00.00** - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION	1 Room Temperature Lavender Top (EDTA)
322000 - Comp. Metabolic Panel (14)	WITHOUT ABNORMAL FINDINGS	1 Room Temperature Serum Gel Tube

Add-On Test & Panels

Add Test *   Picklist

🔍 Enter Test Number or Test Name   Search for or Select a Picklist   ⌄

❗ Test Code 003038 cannot be added due to specimen requirements.   **How to Resolve** **(A)**

Ordered Tests & Panels   Specimen requirements for the selected tests don't match the original order. Check for:
                                                              • Another test with matching specimen requirements
❗ **003038 - Urinalysis, Routine** **(B)**   • Other orders for this patient

                                                              Need help? Contact Labcorp at 855-LABCORP (855-522-2677).

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Maximum Requests: There is a maximum of 2 add-on requests for an order. If an additional add-on is required, the user will be directed to call Labcorp at 855-LABCORP (855-522-2677) for assistance.

Unsolicited Results: For orders originally placed in an electronic health record (EHR), add-on requests may be considered "unsolicited results" and routed to an error queue for special handling as results file back in. Check your EHR specifications to see how this may work for you.

For more information,
contact your local Labcorp representative.

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