LABCORP LINK[™] - QUICK REFERENCE GUIDE

Add-On Test

This feature provides online access to request add-on tests to an existing order. When the add-on test request is submitted, a Labcorp customer service agent will accept or reject the request based on the specimen type required, the specimen age and the remaining volume. Add-on test requests are accessible from **Results Search**, **Results Inbox** and the **Result Detail** page.

1. From Results Search or Results Inbox

If an accession is eligible for additional testing, an Add link will display in the Add-On Test column of the Results Search and Results Inbox tables.

Click the **Add** link to start a request. If an add-on test cannot be requested online, a message will display with instructions for calling Labcorp for the request.

Patient Search Results Displaying 1 - 10 of 56									
Non-fina Review	il results a each repo	and certain specialty reports may contain abnormal values not flagged. Print							
		Reported 🗘	Collected ~	Patient Name 🗘	D.O.B. 🗘	Ordering Provider $\hat{\downarrow}$	Ordered Tests	Status 🗘	Add-On Test
	A	10/12/2023	10/12/2023	Anyname, Patient	01/01/2001	A, Provider	Hgb A1c with eAG Estim	Final	Add
	A	10/12/2023	10/12/2023	Anyname, Patient	01/01/2001	B, Provider	CBC With Differential/	Final	Add
		09/28/2023	08/09/2023	Anyname, Patient	01/01/2001	C, Provider	Lipid Panel, TSH, Writ	Preliminary	

- 2. From the Result Detail page
- An **Add-On Test** button will display on the Result Detail page if an accession is eligible for adding on a test.
- **B** Click the **View Details** link to display existing add-on requests for the order.

Note: The **View Details** link is available on the Add-On Test and Result Detail pages. Be sure to check for existing add-on requests, as duplicate test requests on the same order are not allowed.

Anyname, Patient D08:12/15/1984 Gender: Female Patient ID1:	Status: Final	View Official Report	v			Add	l-On Reques	t Details		
Order Details			^							
Accession #:01234567890 Control #1: L220000000	Accountil: 0000000 Ordering Provider: Anyname, Patient Research Cadena 200.0	Category DEHD		-	ink Requests Request Date	Requested By	Requested Tests	Request Status	Accession	
Collection Date: 10(19/2022 Reported Date: 10(19/2022	Ordered Tests: CBC With Differential/Platelet; Comp. Metabolic	Add-On Requests(1): Wew Details			10/12/2023	Emailaddress@anyemail.com	Hemoglobin A1c	Accepted*	01234567890	
Results			^		10/17/2023	Emailaddress@anyemail.com	Iron and TIBC; Ferritin	Under Review		
Number Selected: 0 View History				1	lequest accepte	d by customer service; final accep	ptance subject to verifi	cation in the lab.		
CBC With Differential/Platelet (#005009)				R	equests Out:	side of Link				
Test	Results	Flag Units		0	arrently no outsi	de requests				
wec wec	3.6	x30£3/v4.								
D RBC	2.78	x3866/uL		P	ease call 855-LA	BCORP (855-522-2677) for any ch	hanges to pending requ	iests.		



3. Request an add-on test

The Add-On Test page will display after clicking the **Add** link on the Results Search or Results Inbox page or the **Add-On Test** button from the Results Detail page.

- A Review the original order information (including specimens that were received for the order).
- **B** View details of existing add-on requests if applicable.



- Add one or more diagnosis codes or click Use Original DX to enter the diagnosis codes from the original order.
- Provide a point of contact for any follow-up questions about the request.

() Click **Submit Request.**

Add-On Test		
Dashboard > Results Search > Add-On Test		
Request Add-On Test		* Indicates Required Field
Anyname, Patient		
Patient ID1/MRN:	Date of Birth: 01/01/2001 (Age 22 Years)	Gender: Female
Original Order Information		^
Accession #:	Account:	Add-On Requests (1):
2000000000	01234567 - Account Name	View Details
Control #1:	Ordering Provider:	
L2000000123	A, Provider	
Control #2:	Collection Date:	Bill Method:
L000000000	10/12/2023	Client Bill
lest & Panels (2): 102525 - Heb A1c with eAG Estimation	Diagnosis (1): 700.00 - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION	Received Specimen Details (2):
977481 - NTI Serum Gel Tube	WITHOUT ABNORMAL FINDINGS	1 Room Temperature Serum Gel Tube
Add-On Test & Panels		
Add Test *	Picklist	
Q Enter Test Number or Test Name	Search for or Select a Picklist	~)
Reminder: When ordering tests for which Medicare or Medicaid reim should only order those tests which the provider believes are medic	ibursement is sought, the provider ally necessary for each patient.	
Add-On Diagnosis		
Add Diagnosis	Picklist	
Q Enter Diagnosis Code or Name	Use Original DX Search for or Select a Picklist	~
The Ordering physician must always determine, for the specific date diagnosis codes based on the patient's signs and symptoms.	t of service, the appropriate	
Point Of Contact		^
Who should we contact if we have questions about this request?		
Name *	Contact Method *	Email Address *
Anyname	O Email Address O Phone Number	Emailaddress@anyname.com
Notice: Results for added tests may not file into EHR systems that do n	ot accept unsolicited results.	F Submit Request



4. After submitting your request

When the add-on test request is submitted, a Labcorp customer service agent will review the request to validate the specimen type required, the specimen age and the remaining volume.

If the request is accepted, the lab will be notified to perform the added tests. Final acceptance is subject to verification in the lab.

If the request is rejected, a new accession will be created for the patient and reported with a problem code to indicate why the test can't be added.

Note: Users can view the request status in Link by clicking **View Details** on the Result Detail page for the original accession. If you need to edit or cancel an add-on test request, contact Labcorp at 855-LABCORP (855-522-2677).

5. Additional notes

Picklists: Test Code and Diagnosis Code Picklists are valuable tools that can be used to make add-on test requests easier.

Create a picklist for an account using the **Manage Orders: Manage Picklists** option on the Link dashboard. Consult the Picklists Quick Reference Guide for more information on how this feature works.

Add-On Test & Panels	
Add Test *	Picklist
Q Enter Test Number or Test Name	Search for or Select a Picklist
Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, should only order those tests which the provider believes are medically necessary for each	, the provider h patient.
Add-On Diagnosis	
Add Diagnosis	Picklist
Q Enter Diagnosis Code or Name	Original DX Search for or Select a Picklist
The Ordering physician must always determine, for the specific date of service, the appropriation of the specific date of service, the appropriation of the specific date of service and symptoms.	opriate



Specimen Requirements: When adding tests, specimen requirements for the added tests must match the specimens received for the original order.

- Click the **How to Resolve** link for a mismatched test to learn more on how to fix the issue.
- B Click the test name to review specimen requirements for a selected test.

dd-On Test			
ashboard > Results Search > Result Detail > Add-On Test			
equest Add-On Test		* Indicates Required F	
ddon, Demo			
atient ID1/MRN:	Date of Birth: 01/01/2001 (Age 22 Years)	Gender: Female	
Original Order Information			
Original Order Information			
Accession #:	Account:	Add-On Requests (1):	
00000236547	00000001	View Details	
Control #1:	Ordering Provider:		
L230000000	A , Provider		
C	Collection Date:	Dill Madhada	
1230000000	10/23/2023	Client Bill	
	10/10/1010	citer bit	
Test & Panels (2):	Diagnosis (1):	Received Specimen Details (2):	
005009 - CBC With Differential/Platelet	200.00 - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION	1 Room Temperature Lavender Top (EDTA)	
322000 - Comp. Metabolic Panel (14)	WITHOUT ABNORMAL FINDINGS	1 Room Temperature Serum Gel Tube	
Add-On Test & Panels			
Add Test *	Picklist		
Q Enter Test Number or Test Name	Search for or Select a Picklist	~	
Test Code 003038 cannot be added due to specimen require	ments. How to Resolve		
Ordered Tests & Panels	Specimen requirements for the selected tests don't ma	tch the original order. Check for:	
003038 - Urinalysis, Routine	Another test with matching specimen requirements Other orders for this patient		
	Need help? Contact Labcorp at 855-LABCORP (855-522-	-2677).	
Reminder: When ordering tests for which Medicare or Medicaid reimb	pursement is sough, and provider		

Maximum Requests: There is a maximum of 2 add-on requests for an order. If an additional add-on is required, the user will be directed to call Labcorp at 855-LABCORP (855-522-2677) for assistance.

Unsolicited Results: For orders originally placed in an electronic health record (EHR), add-on requests may be considered "unsolicited results" and routed to an error queue for special handling as results file back in. Check your EHR specifications to see how this may work for you.

